



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A., B.Com. DEGREE EXAMINATION – ECONOMICS, COMMERCE & CORP.

THIRD SEMESTER – NOVEMBER 2011

BU 3202 - INDUSTRIAL RELATIONS

Date : 11-11-2011
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION-A

(10x2= 20 marks)

Answer the following questions : (Answer should not exceed 5 lines each)

1. Who are the three major players in a system of Industrial Relations?
2. Distinguish between conciliation and arbitration.
3. State any two objectives of collective bargaining.
4. What is code of discipline?
5. What are grievances?
6. What is progressive discipline?
7. What is participative management?
8. What are the criteria laid down for recognizing a trade union?
9. Define Industrial Dispute.
10. What are works committees?

SECTION-B

(5x8= 40 marks)

Answer any five questions : (Answer should not exceed 2 pages each)

11. What are the objectives of Industrial Relations? State its characteristics.
12. What is the procedure followed in handling grievances in an organization?
13. What are the functions of a trade union?
14. What are the powers of the labour court and industrial tribunal for settling labour disputes?
15. What are the responsibilities of the management and the unions under code of discipline?
16. What are the four levels of participation in industries?
17. What are the powers and duties of a labour welfare officer?
18. What are the characteristics of collective bargaining?

SECTION-C

(2x20= 40 marks)

Answer any two questions : (Answer should not exceed 4 pages each)

19. Explain the steps involved in the collective bargaining process. What are the issues and factors incorporated in a bargaining agreement? What are the barriers faced in the context of collective bargaining in India?
20. What are the problems faced by Indian trade unions? What suggestions would you like to make in this regard?
21. How is workers participation in management carried out in Indian industries? Is it a success in India?
